

What to expect and when.

Important information for conversion weekend: March 14-17th

Here are a few things to note as we convert your Northway Bank accounts to Camden National Bank accounts.



Here for You

Our customer care team will be available during conversion weekend (March 14-17th) to help support you through this transition. Call us at 800-860-8821, and a real person will be available each day to help between 7am and 11pm on weekdays and 9am and 5pm over the weekend.



Important Dates & Times

3.14 Friday, March 14, 2025

- All Northway Bank locations will close at 2pm, and will reopen for business Monday, March 17th as Camden National Bank.
- Outgoing wires can be made until 1pm.
- Digital banking will be unavailable beginning at 4pm, and will remain unavailable until Monday, March 17th.
- Northway Bank customers may continue to use their Northway Bank debit cards throughout the weekend.
- All bill payments pre-scheduled for Friday, March 14th will be processed as planned.
- Night deposit boxes will be processed as usual on the next business day.

BUSINESS CUSTOMERS ONLY:

- ACH transactions can be made until 1pm.
- Remote deposit capture will be available until 4pm.

3.15 Saturday, March 15, 2025 - Sunday, March 16, 2025

- You will be able to use your debit card or ATM card as you normally would for transactions and cash withdrawals during the conversion weekend.

3.16

- Please note that there may be some intermittent downtime at ATMs over the weekend as they convert from Northway Bank to Camden National Bank.
- Digital banking will be unavailable until Monday, March 17th.

3.17 Monday, March 17, 2025

- All Northway Bank locations will open for normal business hours, operating as Camden National Bank.
- You can enroll in Camden National Bank's digital banking and download the Camden National Bank mobile app for digital access to your accounts.
- Your Northway Bank debit card or ATM card will deactivate. Please activate your Camden National Bank debit card so you can make purchases, and access your accounts at ATMs.

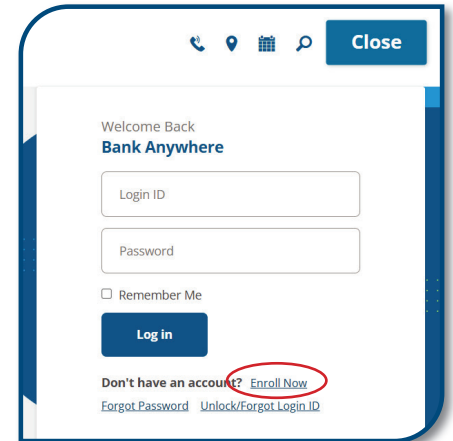


Things to do on Monday, March 17th

DIGITAL BANKING

Please enroll in digital banking:

- Download our mobile app to your device or go to 'Login' from CamdenNational.bank, and select 'Enroll Now.' Please note that you need to login from a desktop if you are a business customer.
- Then select Personal or Business, depending on your account type, and follow the steps accordingly. Please note that you will need to use your current account number(s) to enroll.
- The first time you log in, you will be asked for a Secure Access Code and have the opportunity to register your device or browser.



TRANSACTIONS & BILL PAY

- Your one-time and recurring transfers and payments will not automatically transfer over to your Camden National Bank digital banking. After you enroll in digital banking, you'll need to enroll in Bill Pay, where you'll be prompted to set up security questions that you may use in the future when you add a payee.
- Camden National Bank processes bill payments in the same way you're used to. If going by check, you'll see the debit to your account when the check is cashed.

ACCOUNT STATEMENTS

- Your final Northway Bank account statement will be created on March 14th and will be printed and mailed to you.
- Your new Camden National Bank statement will show account information starting on Saturday, March 15th.
- Your Northway Bank statements will **not** be available in Camden National Bank's digital banking, so you may want to download your Northway Bank statements prior to Friday, March 14th.
- If you would like to have paperless statements at Camden National Bank, please be sure to log into digital banking to enroll. Simply go to 'Services' in the menu, then 'Statements & Notices' and go to the 'Preferences' tab to select which accounts you would like paperless statements for.

DEBIT CARDS AND ATM CARDS

- Your Northway Bank debit card or ATM card will be deactivated on Monday, March 17th.
- Please activate your new Camden National Bank debit card on Monday, March 17th so you can begin making purchases and accessing your accounts at ATMs.

LOANS AND LINES OF CREDIT

- Your current mortgage, loan, or line of credit will automatically transfer to Camden National Bank under the same terms and conditions. Your loan number will remain the same.
- If you set up a recurring payment for your loan through digital banking, please set that back up once you've enrolled in Camden National Bank's digital banking. If your automatic payment is set up through the bank, it will automatically transfer, and no action is needed. If you notice your payment hasn't been made as planned, please contact us as soon as possible. If you make payments by mail, please send your payments to:
Camden National Bank, 245 Commercial Street, Rockport, ME 04856
- If you are currently in the middle of a loan application, this process will continue without interruption, otherwise you will hear from your loan officer.

We're here for you if you need any support.